













## **NRW Reduction Program Details**



- Total approved program budget for Phase 1 is R22,1 million, of which the Department of Water Affairs is contributing R3 million
- · Commenced in December 2010
- Phase 1 targeted completion 30 June 2011
- Eight unique interventions targeting the reduction of water leaks and pipe bursts
- · Eight unique interventions targeting billing improvement

## Implementing Best Practice



Through the Non-Revenue Water Reduction Program:

- · officials will be trained and mentored in best practice management
- · existing policies will be refined and enforced
- · a comprehensive Operations and Maintenance Plan will be developed and implemented
- · a comprehensive Refurbishment Plan will be developed and implemented



























